



# BSNL EMPLOYEES UNION

(Regd. under Indian Trade Union Act 1926. Regn. No. 4896)

**KERALA CIRCLE**

**P&T House, Thiruvananthapuram 695001.**

No: EU/S-01/2018-20/14

10-07-2018

To

Sri. Dr.P.T.Mathew  
CGMT BSNL,  
Kerala Circle, Trivandrum.

Sir,

Sub:- Notice for agitation...req...

The Circle Working Committee Meeting of our Union held at Trivandrum on 25-06-2018 has discussed various issues faced by BSNL and the staff in particular. It has also decided to bring the following issues to your notice for early settlement.

**1. Remove the deadlock in provisioning of FTTH:-** You are aware that Reliance JIO is planning to enter into the FTTH segment in a few months. Due to the consistent efforts of the staff and management we are slowly picking up some momentum in this segment. But now a days it seems that though our subscribers are ready to take our FTTH connections, we are not able to provide the same due to lack of equipments like OLT, OMT,OFC, splicing tools and adequate man power etc. We therefore request you to kindly take necessary steps to provide the same at the earliest.

**2. Improve the services of Land Line, Broad Band segments:-** BSNL is the prime service provider in this segment and still holding substantial market share in our circle. But now we are slowly losing our grip resulting in large scale closure of Land Lines and Broad Band connections due to poor service. Though our staff with the help of Casual/Contract workers is struggling hard to render good service, the same could not be achieved due to non availability of materials and lack of planning. Most of the SSAs are facing acute shortage of materials like lower level cables, Cable fault locators jointing kits, jelly, tape etc. Adding fuel to fire road widening and the absence of N17 diagrams make most of our cables are inaccessible. It is therefore requested to evolve a strategy to strengthen our Land Line and Broad Band segment at the earliest.

**3. Improvement in Mobile Services:-** We are facing cut throat competition in mobile business and due to the relentless efforts put in by our staff we are somehow able to sustain in the market. Our mobile services are the worst in many areas. Frequent call drops, non availability of 3G data etc are common phenomenon. While our main competitors are offering 4G services we are not even providing 3G. Even the 3G and 2G sites are not having adequate coverage in most of the areas. It is therefore requested to address these issues at the earliest.

**4. Staff issues:-** The management is not addressing any of the genuine grievances of the non executives. Time bound promotions under NEPP is being delayed or even denied on plea of CR entries. The medical reimbursement is delayed or denied on flimsy grounds. The Sr.TOAs of Kerala Circle were denied of their officiating pay from 1994 as the Circle Administration has failed to create sufficient posts even though Kerala Circle is the first to computerize its Commercial and TRA activities causing huge loss to this section of employees. It is also disgusting to note that in the name of austerity measures even the meager conveyance allowance paid to the staff working in CSCs and TCs are denied. Due to large scale retirements acute shortage is being faced in the non-executive cadres and the existing staff is being squeezed to the core. These issues need immediate attention.

**5. Issues of Casual/Contract Labourers:-** No recruitment is taking place in the non-executive cadres especially in Senior TOA and TT cadres since 1984. Thousands of employees have retired and the average age of the existing employees are 55. Most of external plant maintenance and the activities in CSCs are carried out with the help of Casual/Contract workers. Now it is learnt that there is a move by the Circle Administration to reduce this work force by 20%. This is not acceptable to our Union and will resist any such move.

In order to settle the above demands it has been decided to organize the following agitation programmes.

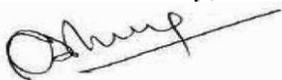
**PROTEST DEMONSTRATIONS IN FRONT OF ALL OFFICES AND EXCHANGES ON 17-07-2018**

**MASS DHARNA AT ALL SSA HEAD QUARTERS ON 06-08-2018**

Hope to receive favourable response without precipitating the issues any further.

Thanking you,

Yours faithfully,



C. Santhoshkumar  
Circle Secretary