

KERALA CIRCLE

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भारत संचार निगम लिमिटेड

(भारत सरकार का उपक्रम)

BHARAT SANCHAR NIGAM LIMITED

(A Govt. of India Enterprise)

No. CGM/KRL/GEN
October 26, 2018

To **All BA Heads**
BSNL Kerala Circle

Sub: Closure of CDMA services-

As per BSNL Corporate Office directions, CDMA services in Kerala Circle should be closed by 31st October, 2018. Approximately, 40,000 CDMA connections working from around 400 BTS are still remaining for migration to other services of BSNL. With a view to retain this huge customer base, one GSM SIM can be handed over personally to each of these left out customers and the existing CDMA number can be converted to ASEEM plan with call diversion to the new GSM number so that the customer continue to receive incoming calls.

The list of CDMA connections (existing and disconnected) should be distributed to Exchanges/TMs and the TMs should be instructed to meet each customer personally at their door-step for convincing him about the closure of CDMA service and handing over the new SIM.

All out efforts should be made in the remaining days to ensure that all these CDMA customers are migrated to ASEEM plan.

(Dr. P. T. Mathew)
Chief General Manager