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**भारत संचार निगम लिमिटेड**  
(भारत सरकार का उपक्रम)  
**BHARAT SANCHAR NIGAM LIMITED**  
(A Govt. of India Enterprise)

No. 1-1/2019-R&C [CFA]

Dated: 09-05-2019

**Circular R&C-CFA No.13/19-20**

**Subject: Introduction of 'Safe Custody' option @Rs.50/-p.m. for Broadband over WiFi (BBoWiFi) connections provided through BWSPs -reg.**

1. Following have been decided by the Competent Authority:
  - a) To introduce 'Safe Custody' option for the Broadband over WiFi (BBoWiFi) connections provided through Broadband over WiFi Service Providers (BWSPs).
  - b) Terms & conditions for providing 'Safe Custody' under BBoWiFi:
    - i. The Safe custody of BBoWiFi shall be permitted on written request of the subscriber, clearly indicating that the BBoWiFi connection is to be kept under 'Safe Custody'.
    - ii. Fixed Charges of **Rs. 50/- per month** shall be levied in the next bill after restoration of 'Safe Custody' BBoWiFi connection. Customer shall be educated properly at the time of request initiation.
    - iii. No revenue share shall be paid to BWSPs for Safe Custody charges.
    - iv. The minimum safe custody period shall be 3 months.
    - v. The Modem/CPE/Accessories supplied by the BSNL (i.e. not having customer owned) shall be recovered from the customer for keeping the same under safe custody.
    - vi. In case of advance 'half yearly/annual or any higher payment', the credit balance of such charges against the customer under BBoWiFi service, will remain intact. Only the period of such charges will get extended by the period for which the connection remains kept under 'Safe Custody'.
2. All other terms and conditions shall remain same as per earlier circular/s and clarification issued time to time.
3. The circles shall ensure to comply with all regulatory mechanism **including online reporting to TRAI and also update the circle website.**
4. These instructions shall **be effective with immediate effect in all the Circles.**
5. This circular is issued based on the approval of Competent Authority in Broadband Cell File No. 64-277/2013/WiMax/Tariff/Pt.2. For any queries/clarification in this regard, matter may be taken up with Broadband Section, BSNL Corporate Office, Janpath, New Delhi-110001 (Fax No. 011-23734052).

DGM (T&C)-CFA

To

The CGMs, all Telecom Circles (except A&N Circle)/Metro Districts/ITPC Pune.

Copy for information to:-

1. CMD, BSNL.
2. Directors (CFA / CM / ENT / HR / FIN) on BSNLs Board.
3. Executive Director (Finance/CA/CN/NB), BSNL.
4. All PGMs / GMs - CFA, CO BSNL.
5. All Tariff committee members [GM (NWP-CFA)/GM (CFA)/Sr. GM (Finance-CFA)], BSNL C.O.
6. GM (Marketing), CO BSNL, for adequate publicity and marketing of the service.
7. GM (CFA), CO BSNL w.r.t case mark: 64-277/2013/WiMax/Tariff/Pt.2 carrying the approval of the Competent Authority in the matter.
8. AD OL for Hindi version.
9. CGM (ITPC), Pune for necessary changes in CDR/billing systems.
10. CGM (BBNW), BSNL, CTS Compound, Netaji Nagar, New Delhi-23.
11. GM (BBNW), Bangalore NOC, East Telephone Exchange Building, Lazar Road, Near Bangalore east Rly Station Bangalore.
12. Secretary TRAI.
13. BWSPs
14. Guard File.

Circular R&C CFA No.13/19-20 dt. 09 -05-2019

Regd. & Corporate Office: Bharat Sanchar Bhavan, H. C. Mathur Lane, Janpath, New Delhi-110001

Corporate Identity Number (CIN): U74899DL2000GOI107739

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