

KERALA CIRCLE

Doorsanchar Bhavan
PMG Junction
Trivandrum-695 033
Tel: 2306600 Fax: 2305150



भारत संचार निगम लिमिटेड

(भारत सरकार का उपक्रम)

BHARAT SANCHAR NIGAM LIMITED

(A Govt. of India Enterprise)

No: CSC-CFA/CSC-GC/2019-20
June 26, 2019

To

**All Heads of Business Area
BSNL Kerala Circle**

Sub: Austerity measures on Customer service Centers (CSCs) –Reg

Ref: This office letter No.CSC-CFA/CSC-GC/2018-19/64
20.6.19

In partial modifications to this office letter dated 20.6.19, referred to above, the following instructions are hereby conveyed for implementation by all Business Areas:

One of the important Customer Service Centers in each Business Area will function from 09.30 AM to 06.00 PM. Two counters only will be operational from 05.00 PM to 06.00 PM, one counter for bill collection and the other one for all other activities in the CSC. The list of those CSCs which will be functioning during these timings is attached herewith.

All other instructions contained in the letter referred to above will remain the same.

This is issued with the approval of the competent authority.

(R. Sathesh)

**General Manager (HR/Admn)
BSNL, Kerala Circle**

Enc: a.a.

Copy to: GM S&M CFA, Kerala Circle.

Sl.No.	Name of BA	CSCs Proposed for 1 hour duty extension
1	ALP	ALAPPUZHA
2	CLT	Mananchira, Calicut
3	CNN	Telephone Bhavan, Kannur
4	EKM	Boat Jetty
5	KTM	Thirunakkara
6	MLP	Down Hill
7	PKD	CTO Palakkad
8	KLM	Chinnakkada
9	TVM	CTO Statue
10	PTA	Thiruvalla
11	TCR	Trichur, BSNL Centre